


Liquid Controls' Professional Services - On-Site DMS Launch



 Liquid Controls' Professional Services - On-Site DMS Launch is a complete setup and training program that integrates Liquid Controls' DMS in-cab data management system into your daily operations. Instead of tying up your employees in the assimilation of a major operating system, Liquid Controls' Professional Services can provide a hassle-free, concise transition to the DMS in-cab data management system. Liquid Controls' service professionals have designed an on-site program that brings your staff and systems up to full operational capacity quickly.

When you purchase Liquid Controls' on-site DMS Launch program, our service professionals get to work before they arrive at your site, ensuring a productive visit. Liquid Controls' Professional Services will work with your staff and your back office/fuel management software provider so that setup and training can begin as soon they arrive at your site. On the first day, Liquid Controls' service professionals will setup the DMS operating system—in the office and on the trucks—and train your fuelers to use the DMS in-cab software. The second day of the DMS Launch Program is a live delivery day—a full day of live deliveries and office work that entrenches the training of the first day, ensuring a smooth running operating system that takes full advantage of the many features of the DMS software.

Benefits

- Achieve full operational capacity and fully train your staff within days.
- No surprises. No delays. Liquid Controls does the leg work beforehand to ensure a smooth launch.
- Give your staff the chance to explore and become comfortable with the DMS alongside Liquid Controls professionals.
- Maximize your DMS investment by realizing the full potential of DMS software.



TO PURCHASE AND SCHEDULE A DMS LAUNCH PROGRAM. CALL 800-458-5262
Scheduling is based on LC service professionals availability and require a minimum of 2 weeks notice.

On-Site Schedule

PREVISIT Preparation and Configuration

Back Office Coordination

LC service professionals work with you and your back office software provider to integrate DMS software into your existing back office/fuel management software.

Customization

LC service professionals review your DMS Setup Assessment Form and configure the software and the data according to your specific needs.

Test Data Configurations

LC service professionals make test deliveries, data transfers with the data configuration to ensure the DMS Launch program goes smoothly.

There are two prerequisites that you must complete before we can plan a seamless DMS operating system integration:

1. Complete the first part of the DMS Assessment form (a Liquid Controls' service professional will help you complete the second part).
2. Install at least one DMS i1000 on a truck and have it in operation.

DAY ONE System Setup and Training

DMS Office Setup (8AM - 12PM) Services apply to one site only.

- **Install and Setup DMS Office**

LC Service Professionals align DMS Office with the back office/fuel management software on your office PC and setup drivers, taxes, products, discounts, ticket layout, and more.

- **Train DMS Office Users**

Train office staff to download data, upload data, and use the features available on the DMS Office graphical user interface.

- **Load USB Memory Devices**

Set up USB memory devices to transfer the DMS database to the DMS in-cab modules.

DMS i1000 In-Cab Setup (1PM - 2:30PM)

Upload the DMS database to the DMS in-cab modules. Run test deliveries. Configure the DMS in-cab software to your needs. Verify data files transfer smoothly between the trucks and the office.

Driver Training (2:30PM - 5:30PM)

Fueler training for the DMS in-cab software, using the lap pad, making deliveries, and running shifts.

DAY TWO Live Implementation of Office and Truck Software

Morning Review (7AM - 8AM)

Review uploading files from the computer to the USB memory device. Review delivery process with fuelers.

Ride Along (8AM - 12PM)

DMS service professional rides along while your fueler runs delivery route. Any concerns about using the DMS in the field can be resolved during this time.

DMS Office - Import Transactions (1PM - 3PM)

Review downloading delivery files with DMS Office. Review DMS features and database structure to ensure they are set up to optimize your company's operations.

Wrap Up and Review (3PM - 4PM)

DMS Service Professionals answer any outstanding questions and review the overall functions of the DMS system.

* Schedule can be modified according to customer needs

* The On-Site DMS Launch program does not include the physical installation of the DMS i1000, a copy of DMS Office, or the installation of DMS Office onto multiple PCs.

* Travel costs are additional.